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To: FCC

Re: Proceeding 04-295 - Applying CALEA to the Internet

To Whom it May Concern:

I will forbear the obligatory discussion of wiretapping being
reprehensible in a free society; let's speak strictly in terms of what
passes judicial review and meets constitutional standards.

Traditional telecom-focused surveillance architectures are not a clean
fit with Internet communications, speaking both technically and
legislatively - perhaps "architecturally."

On the Internet, there is no requirement, and indeed, it is bad
engineering, for two parties to communicate via an arbitrary third
party. Instead, in proper, efficient designs, two hosts will generally
communicate directly. Most importantly, there is no rule - about this,
and about hundreds of other details. Different systems may do what
they like.

"Wiretapping for VoIP" is thus an impossibly vague concept; different
voice-over-IP technologies will vary widely, and may be just as
fundamentally dissimilar from each other as they are from traditional
telecommunications infrastructure.

One possibly subtle yet enormous difference is that for every major
VoIP "phone company" there are dozens of smaller variations that would
be impossible outside of a flexible medium like the Internet. All are
innovating with distinct hardware and software solutions, and indeed,
entire usage models that challenge the basic assumptions of voice
communications. Phone numbers themselves are not a requirement for
modern Internet voice communications - they are only a recent
addition.

It seems obvious to this software engineer that the only realistic
alternatives for law enforcement are:

        1) Enforcing obvious rules on gateways between Internet telephony
        and the traditional phone network, so that whether a call originates
        or terminates with a VoIP provider, the traditional surveillance
        infrastructure can continue to operate

        2) Expanding existing physical-layer surveillance on the Internet to
        properly handle any type of communications protocols desired.

Point two should bring to mind the hundreds of potential communication
protocols for voice alone - many technically indistinguishable from
those used by major VoIP providers - spawned from the freedom of
anyone to write software and cost-effectively communicate with others.

It is impossible to consider that every author of software capable of communications could anticipate U.S. federal surveillance requirements in their design. It is legally and morally questionable, and technically infeasible to create such a requirement.

We cannot ham-string the whole promising, unpredictable and innovative field of software development just so that it can be safely surveilled. And I mean that literally - we simply lack the power to do it. Even if we somehow convinced ourselves of this frightening logic, other nations would not, and the best we could hope to accomplish would be to legally persecute, marginalize, and expatriate our software development industry.

The burden can only remain on law enforcement to surveil the use of any particular piece of software, just as they must negotiate anyone's property or home when conducting surveillance there, despite many variations in landscaping and architecture.

Best regards,
David Wood